

Controlled, planned

CUSTOMER-FOCUSED APPROACH TO SERVICE

ABOUT US

Taking a customer-focused approach to service in business and private air transport, Çelebi Ground Handling provides an extensive array of services ranging from private aircraft ground handling services to private airplane and helicopter rentals and from providing VIP vehicles to passenger arrival, departure, and escort services at airports.

Delivering its high-quality services with a specially-trained staff of expert personnel at Istanbul and 22 other airports in Turkey, Çelebi Ground Handling ensures that all its service and work processes proceed in a planned, controlled, and secure manner at all times and wherever they may take place.

Air Taxi Services

With half a century of experience in the aviation industry, Çelebi Ground Handling supplies private airplanes and helicopters to meet its customers' every need.

In line with business travel, aerial photography and filming by helicopter, helicopter tours, air ambulance, and similar requirements, Çelebi Ground Handling procures the safest and most comfortable private airplanes and helicopters at the most reasonable prices available.

At the service of its customers 24 hours a day 7 days a week, Çelebi Ground Handling is always focused on customer satisfaction in the provision of services that are synonymous with quality, comfort, and safety.



Private Airplane Rentals

Fully aware that the most important factor in aviation is safety, Çelebi Ground Handling puts the most reliable aircraft in each class at the service of its customers in line with their wishes and at the best possible price.



The aircraft rental process at Çelebi Ground Handling:

- The right aircraft for the customer's needs is selected.
- The rental agreement is signed.



- Passengers are picked up in time for their flight from their home, hotel, or workplace and are taken to the airport from which the flight will depart aboard a ÇGH VIP vehicle.
- At the airport, passengers are greeted by a Çelebi Ground Handling hostess and porter.
- All check-in procedures at the airport are handled by Çelebi Ground Handling.
- Passengers are escorted as far as the aircraft.
- Upon arrival at their destination, passengers are met by Çelebi Ground Handling personnel and another VIP vehicle.
- Passengers are taken aboard the VIP vehicles to their home, hotel, or workplace.

Aircraft are fully maintained by expert technical specialists. Both flight crews and maintenance personnel are given regular training at authorized training institutions abroad to ensure that they perform their jobs in compliance with international aviation industry standards.

Helicopter Rentals

Fully aware that the most important factor in aviation is safety, Çelebi Ground Handling puts the most reliable helicopters in each class at the service of its customers in line with their wishes and at the best possible price.

Helicopter rental services include:

- Business travel VIP services,
- Passenger transfers,
- Air ambulance,



- Aerial photography,
- Aerial filming
- Helicopter tours

Helicopters are fully maintained by expert technical specialists. Both flight crews and maintenance personnel are given regular training at authorized training institutions abroad to ensure that they perform their jobs in compliance with international aviation industry standards.

Aerial Photography & Filming

Çelebi Ground Handling is at the service of customers for their aerial photography and filming needs with reasonably priced helicopter services. Çelebi's experienced and professional team, strong fleet, and technical support are ready at all times so that customers can work in safety and comfort and capture whatever image or scene they may wish.

At a customer's request, helicopter doors can be removed when necessary by the technicians to facilitate wide-angle photographing and filming.

Çelebi Ground Handling is preferred by both professionals and amateurs for aerial photography and filming.

Air Ambulance Services

Çelebi Ground Handling provides air ambulance services with ambulance airplanes and helicopters. ÇGH ambulance airplanes and helicopters are on duty



24 hours a day 7 days a week and can pick up and transfer patients from any place in Turkey or its hinterland to any other point in the world.

Çelebi ambulance airplanes and helicopters are fully equipped with the most advanced medical technology including intensive care units. During flight, patients are continuously monitored and cared for by expert medical personnel until they have reached their destination.

Executive Aviation Handling

Ground Handling Services

With the support of Çelebi Ground Handling, a comprehensive range of ground handling services are provided to executive VIP and corporate aircrafts with the most competitive prices. Çelebi satisfies all of its customers' ground handling service needs with a focus on perfection, speed, and quality.



Flight Monitoring Services

Çelebi provides uninterrupted 24-hour flight monitoring services. Professionally trained personnel keep track of all arrivals and departures and ensure that measures are taken immediately in the event of any unexpected problems. Çelebi's flight monitoring services make it the preferred choice of every airline that is interested in having perfect and complete service.

Aircraft Fueling Services

Discount-priced aviation fuel from suppliers with which Çelebi has agreements is provided to all airlines that the company serves.

Landing and Overflight Permits

All overflight and landing permits needed for a flight can be obtained in a minimum amount of time on behalf of our customers by experienced Çelebi personnel.

Flight Plans/Weather Forecasts/NOTAMS

Flight plans are sent out and NOTAMS and weather forecasts are obtained as necessary for flights.

Hotel Reservations

Hotel reservations can be made at specially discounted prices in the best hotels wherever flights are going to or departing from.



secure

Representation & Supervision

The Çelebi civil aviation team represents its international airline customers at all of Turkey's airports and ensures that all their work and business processes are conducted in a planned, controlled, and secure manner. Delivering the best in service in the least amount of time with all due attention and care for its customers' passengers, crews, and aircraft and ensuring both quality and comfort in service is Çelebi's prime objective.

Representation services are as follows:

- Coordination with local authorities,
- As a ground handling services provider, paying or guaranteeing airport, customs, police etc. fees on behalf of the carrier, according to mutual agreement.
- Informing all related parties about the flights of the carrier.

Passenger Meet & Greet Services

Çe-Tur, a sister company of Çelebi Ground Handling, provides passenger arrival and departure services at airports.

Çe-Tur Platinum Service is a complete package of services that has been specially prepared in light of the Çelebi Group's half a century of experience in the civil aviation industry. It is provided by skilled Çelebi



personnel to customers so as to allow them to feel privileged and have a comfortable and enjoyable experience both on their way to and from the airport and while in the terminal.

VIP Vehicle and Limousine Services

Another link in the Çelebi service chain is in-city and inter-city transfers for companies' guests and executives. Çe-Tur, a sister company of Çelebi Ground Handling, provides top-notch, experienced drivers and new-model, air-conditioned VIP minibuses, midibuses, and coaches for use in one-day and weekend tours and events, city and night-life tours, and airport-hotel-airport transfers.

Aircraft Security

In the performance of aircraft security services, Çelebi Security's expert personnel conduct preflight and postflight passenger interviews, check passengers' travel documents and accompanying baggage, X-ray baggage and cargoes before they are taken out to an aircraft, and carry out detailed searches and surveillance as precautions against sabotage aboard aircraft and in air cargo warehouses. In addition, all the personnel, vehicles, and equipment and supplies of all ground handling service organizations servicing aircraft are also kept under continuous surveillance.

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MULTI-DIMENSIONAL COMFORT



EXECUTIVE AVIATION SERVICES